

**Claim Form must be postmarked, emailed, faxed or submitted electronically (on-line portal) by 11:59 pm Pacific Time on June 25, 2026**

## **CLAIM FORM PACKAGE**

**23andMe Holding Co. and 23andMe, Inc.  
Canadian Consumer Privacy Class Action**

**Supreme Court of British Columbia at Vancouver Registry,  
Action No. S-237147 and No. S-246520**

### **CLAIMS ADMINISTRATOR**

**Concilia Services Inc.**

Attn: 23andMe

1-5900 Andover Avenue

Montreal, Quebec

H4T 1H5

**Phone:** 1-888-770-8437

**Email:** [23andme@conciliainc.com](mailto:23andme@conciliainc.com)

**Fax:** 1-888-770-6049

**Website:** [www.Canadian23andMeSettlement.ca](http://www.Canadian23andMeSettlement.ca)

**23andMe Canadian Consumer Privacy Class Action**

**CANADIAN SETTLEMENT CLAIM FORM**

**This Canadian Settlement Claim Form must be postmarked, emailed, faxed or submitted electronically (on-line portal) by 11:59 pm Pacific Time on June 25, 2026.**

**IDENTIFICATION OF CLAIMANT**

*The Claims Administrator will use this information for all communications regarding your Canadian Claim Form. Please input the information of the person you wish the Administrator to contact with regards to your Canadian Claim Form. If this information changes, you MUST notify the claims administrator by email to [23andme@conciliainc.com](mailto:23andme@conciliainc.com).*

First Name:	
Last Name:	
E-mail Address Associated with 23andMe Account:	
Secondary Email Address (optional):	
Address:	
City:	
Province / Territory:	
Country:	
Postal Code:	
Phone Number:	

## IMPORTANT INFORMATION AND INSTRUCTIONS

1. Only the following group of persons are eligible to submit a Canadian Claim Form:

Any individual who (i) was a customer of the Debtors at any time between May 1, 2023 through October 1, 2023 (the “**Cyber Security Incident Period**”); (ii) resided in Canada during the Cyber Security Incident Period; and (iii) received a notice from 23andMe notifying the customer that their personal information was compromised in the Cyber Security Incident;

(“**Canadian Data Breach Class**” or “**Canadian Data Breach Class Members**”).

2. In order to be eligible for compensation, any Canadian Data Breach Class Member must complete and submit the Canadian Settlement Claim Form, and provide supporting documentation if a claim is made with respect to Eligible Extraordinary Claims, by no later than 11:59 pm Pacific Time on **June 25, 2026** (“**Canadian Eligible Claimants**”).
3. Canadian Eligible Claimants may submit the Canadian Settlement Claim Form in order to apply for compensation in relation to two types of claims:

- 1) **Eligible Extraordinary Claims:**

Each Canadian Eligible Claimant may make a claim for reimbursement of up to CAD\$2,500 in relation to documented, unreimbursed, out-of-pocket expenses incurred between October 1, 2023 and March 31, 2024 as a direct result of the Cyber Security Incident for:

- (a) unreimbursed costs associated with the purchase of a physical security or monitoring system;
- (b) unreimbursed costs associated with seeking professional mental health counseling or treatment; and/or
- (c) any other documented, unreimbursed, out-of-pocket expense that the Canadian Eligible Claimant establishes was incurred as a direct result of, and in response to, the Cyber Security Incident.

In order to be an Eligible Extraordinary Claim, the Canadian Eligible Claimant must provide documentation proving that the expenses were incurred, and that they were incurred during the period from October 1, 2023 to and including March 31, 2024.

- 2) **Eligible Ordinary Claims:** Each Canadian Eligible Claimant may make a claim for compensation other than the Eligible Extraordinary Claims without the need to provide further information or documentation. Each Canadian Eligible Claimant who completes and submits a valid Canadian Claim Form will be automatically considered for receiving compensation.

4. All payments will be issued in Canadian currency.

**Eligible Extraordinary Claims (if applicable)**

**NOTE: an Eligible Canadian Claimant who submits this claim must provide supporting documentation:**

	<b>TYPE OF ELIGIBLE EXTRAORDINARY CLAIM</b>	<b>Amount Claimed in CAD</b>	<b>Supporting Documentation Provided?</b>
CATEGORY 1	unreimbursed costs associated with the purchase of a physical security or monitoring system incurred between October 1, 2023 and March 31, 2024 as a direct result of the Cyber Security Incident		YES / NO
CATEGORY 2	unreimbursed costs associated with seeking professional mental health counseling or treatment incurred between October 1, 2023 and March 31, 2024 as a direct result of the Cyber Security Incident		YES / NO
CATEGORY 3	any other documented, unreimbursed, out-of-pocket expense that the Canadian Eligible Claimant establishes was incurred between October 1, 2023 and March 31, 2024 as a direct result of, and in response to, the Cyber Security Incident  <b>Please explain the nature of the expense and how it was incurred between October 1, 2023 and March 31, 2024 as a direct result of, and in response to, the Cyber Security Incident:</b>		YES / NO
<b>TOTAL (Maximum Allowed: CAD\$2,500)</b>			

**PREFERRED FORM OF COMPENSATION:**

- Interac e-Transfer (to the email address provided above); or
- Cheque (to the address provided above).

**DECLARATION**

**YOU MUST READ AND SIGN THE DECLARATION. FAILURE TO SIGN THIS FORM MAY RESULT IN A DELAY IN PROCESSING OR THE REJECTION OF YOUR CLAIM.**

I acknowledge that I am a Canadian Data Breach Class Member bound by and subject to the terms of the Canadian Data Breach Settlement Agreement, Canadian Settlement Class Benefit Plan and any Court order that may form any part of the litigation and settlement. I hereby agree to provide additional information to the Canadian Claims Administrator to support this claim, if requested to do so. I have not submitted any other claim in relation to this matter and no other person having done so on my behalf.

On behalf of myself and each of my heirs, agents, executors, trustees, administrators, predecessors, successors, and assigns, I submit this Canadian Claim Form under the terms of the Canadian Data Breach Settlement Agreement, Canadian Data Breach Class Benefits Plan and any Court order that may form any part of the litigation and settlement and enforcing the release and declaration set forth herein.

I hereby warrant and represent that I have not assigned or transferred or purported to assign or transfer, voluntarily or involuntarily, any matter released pursuant to this release or any other part or portion thereof.

I hereby warrant and represent that I have included the information requested, and I have included valid and true supporting documentation in support of any Eligible Extraordinary Claim made in this Canadian Claim Form, if any.

**RELEASE OF RELEASEES. Pursuant to the Canadian Data Breach Settlement Agreement, Canadian Data Breach Class Benefits Plan and Court Orders and documents,** upon the Effective Date, in consideration of payment of the Settlement Amount and for other valuable consideration set forth in the Canadian Data Breach Settlement Agreement, the Releasers forever and absolutely release, waive and discharge the Releasees from the Released Claims that any of them, whether directly, indirectly, or in any other capacity, ever had, now have, or hereafter can, shall or may have.

I \_\_\_\_\_, am a Canadian Data Breach Class Member, as defined herein, and declare under penalty of perjury and disqualification to receive payment from the Canadian Data Breach Settlement Distribution Fund, under the laws of the Province of British Columbia, that all of the foregoing information, documentation, calculations and identity supplied in my Canadian Claim Form Package by the undersigned is true, accurate, complete and correct.

Executed this \_\_\_\_ day of \_\_\_\_\_, 202\_\_, in the City of \_\_\_\_\_, Province of \_\_\_\_\_.

Signature: \_\_\_\_\_.

Capacity of person(s) signing: \_\_\_\_\_.

**USE OF REPRESENTATIVE.** If the person completing and submitting this Canadian Claim Form is a representative for the Canadian Eligible Claimant, he or she must certify that he or she is authorized to do so on behalf of the Canadian Eligible Claimant.

I \_\_\_\_\_, certify that I am authorized to complete and submit this Canadian Claim Form on behalf of \_\_\_\_\_ who is a Canadian Data Breach Class Member.

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

**NOTES TO CANADIAN CLAIMS ADMINISTRATOR:**